Data Collection Specialist – R.A. Malatest & Associates

Job Description

Malatest is one of Canada's largest social research companies with offices in Victoria, Edmonton, Ottawa, and Toronto. Malatest is currently seeking Data Collection Specialists to administer surveys and collect data as part of a transportation research project across the Greater Toronto Area (GTA).

This is a great opportunity to gain field research experience while working in a dynamic and public-facing environment.

About the Role

Data Collection Specialists will proactively approach members of the public at various transit locations and invite them to participate in surveys about their travel experience and satisfaction.

Role Requirements

- Must have experience collecting quantitative and qualitative data
- Strong interpersonal and communication skills
- Ability to engage the public in a friendly, professional manner and be comfortable approaching strangers and initiating conversations in a busy public environment
- Adaptability in a fast-paced, changing environment
- Proficiency in English (additional languages are an asset)
- Comfort using tablets and mobile devices
- Ability to travel independently to assigned locations
- Availability to work weekdays and weekends
- Ideal candidates are outgoing, reliable, and comfortable approaching members of the public

Working Conditions

- Must follow all applicable health and safety protocols, including Malatest health and safety policies
- Ability to stand for extended periods of time
- Work may involve outdoor exposure in various weather conditions
- Must wear neutral clothing for visibility and identification

Compensation

$25.00 per hour.

Employment Type

Temporary, short-term employment (November 2026).

Hours and Location

Scheduled shifts include weekday mornings (6:00 AM to 9:00 AM), weekday late afternoons (2:30 PM to 5:30 PM), and weekend afternoons (1:00 PM to 5:00 PM).

Work will take place at transit stations in the Greater Toronto Area, including Renforth Station, Winston Churchill Station, Erin Mills Station, and Square One GO Station.

Shift Schedule

November 18 to 24, 2026.

Current shift locations are listed below but may be subject to change. Training shifts will be scheduled prior to the commencement of fieldwork based on the successful candidate's availability.

Renforth Station

- Wednesday, November 18: 6:00 AM – 9:00 AM
- Friday, November 20: 2:30 PM – 5:30 PM
- Saturday, November 21: 1:00 PM – 5:00 PM
- Monday, November 23: 2:30 PM – 5:30 PM

Winston Churchill Station

- Wednesday, November 18: 2:30 PM – 5:30 PM
- Monday, November 23: 6:00 AM – 9:00 AM

Erin Mills Station

- Thursday, November 19: 6:00 AM – 9:00 AM
- Sunday, November 22: 1:00 PM – 5:00 PM
- Tuesday, November 24: 2:30 PM – 5:30 PM

Square One GO Station

- Thursday, November 19: 2:30 PM – 5:30 PM
- Friday, November 20: 6:00 AM – 9:00 AM
- Tuesday, November 24: 6:00 AM – 9:00 AM

Additional Details

This posting is for existing vacancies.

Malatest is committed to fostering an inclusive and accessible work environment and welcomes applications from individuals of all backgrounds and experiences. Accommodation is available throughout the recruitment process. To request accommodation, please contact hr@malatest.com.